

Quality Policy

Our Vision

Healthier Western Queensland Communities

Our Mission

Paving our way towards improved health outcomes for all Western Queenslanders through a comprehensive, integrated primary health care system in collaboration with our stakeholders, partners and communities.

Targets

- Commission health and community services to address the prioritised needs of Western Queensland communities.
- Support health care providers and partners through collective leadership and co-design to strengthen accessible, quality and whole-of- person centred care to Western Queenslanders.
- Deliver integrated health services close to home so Western Queenslanders have access to planned and coordinated care that support individuals' health care goals.
- Foster community care and wellbeing services to support Western Queenslanders to live healthier, happier lives.

Quality Objectives

WQPHN Quality objectives are to:

- satisfactorily meet the needs of funding bodies so that they continue to offer WQPHN funding that supports WQPHN to pursue its vision
- recruit, support, enable and retain personnel who can provide a valuable contribution to WQPHN's mission
- maintain a thorough and pragmatic organisational understanding of the characteristics, needs and connected entities of the Western Queensland patch
- ensure accessible, equitable, inclusive, safe and value-based facilitated and commissioned activities and services

Commitment

WQPHN's CEO and Senior Management are committed to maintaining consistently high standards of quality in relation to WQPHN practices and commissioned services that strive to meet the needs of various WQPHN stakeholders. WQPHN's leadership and management are committed to continual improvement and meeting the requirements of the Quality Management System through the pursuit of our Quality Objectives. The CEO is committed to the communication, enthusiastic promotion and implementation of this policy. All staff are encouraged to strive to achieve quality outcomes in accordance with this policy.



Sandy Gillies
Chief Executive Officer (CEO)