# STRATEGIC PLAN 2020-2025

### **OUR VISION** Western Queenslanders experiencing better health

#### **OUR PURPOSE**

To empower our people through partnerships in an integrated primary health care system that delivers better health outcomes for the people of Western Queensland

#### **OUR VALUES**



#### **STRATEGIES**

#### INTEGRATING CARE

Supporting collaboration with primary health care partners and lead co-design to enable integrated service frameworks on key health priorities.

#### **WO HEALTH CARE HOME** (WQ HCH)

Strengthening general practice and service provider capability and innovation building a contemporary patient centred primary health care strategy.

#### **CLOSING** THE GAP

Supporting authentic collaboration and partnership with Western Qld's Aboriginal and Islander Community **Controlled Health** Services (AICCHS) under the Nukal Murra Alliance to strengthen engagement, cultural safety and primary care capacity.

#### CHRONIC DISEASE

Improve management and prevention of chronic disease through planned proactive approaches within the WQ Health Care Home model of care, enhancing coordination, patient selfmanagement and independence.

#### CHILD & FAMILY HEALTH

Support clinically integrated and culturally safe care across the first 3,000 days of life and improve coordination of services supporting health and wellbeing of children and their families.

### MENTAL HEALTH,

Implement a focus, better care domains.

#### **WQPHN ENABLERS**

- Enterprising and respectful partnerships
- Quality data and evidence informed approaches
- Confident, mature and sustainable provider and general practice networks
- Value based care through Commissioning excellence
- Workforce capability and innovation
- Clinical leadership and engagement
- Organisational excellence and good governance
- Authentic consumer engagement
- Adoption of digital technologies



An Australian Government Initiative

## WELLBEING & RESILIENCE

strengths-based approach for those living with Mental Health or Alcohol & Drug issues and enable stepped care with a recovery coordination and integration across

#### GOOD GOVERNANCE

Provide accountable quality assured corporate, program and clinical governance to support a responsive efficient organisation, focused on improving patient and population outcomes.

• Cultural respect and strong AICCHS networks