

Are you ready for Web Services?



By 13 March 2022, health and aged care professionals will need to use web services compatible software to access Services Australia digital channels, including claiming and billing.

Services Australia is upgrading their digital health and aged care channels to web services technology. The Public Key Infrastructure (PKI) technology currently used to authenticate the transmission of claims and data is also being replaced with Provider Digital Access (PRODA) for organisations.

Why is this important?

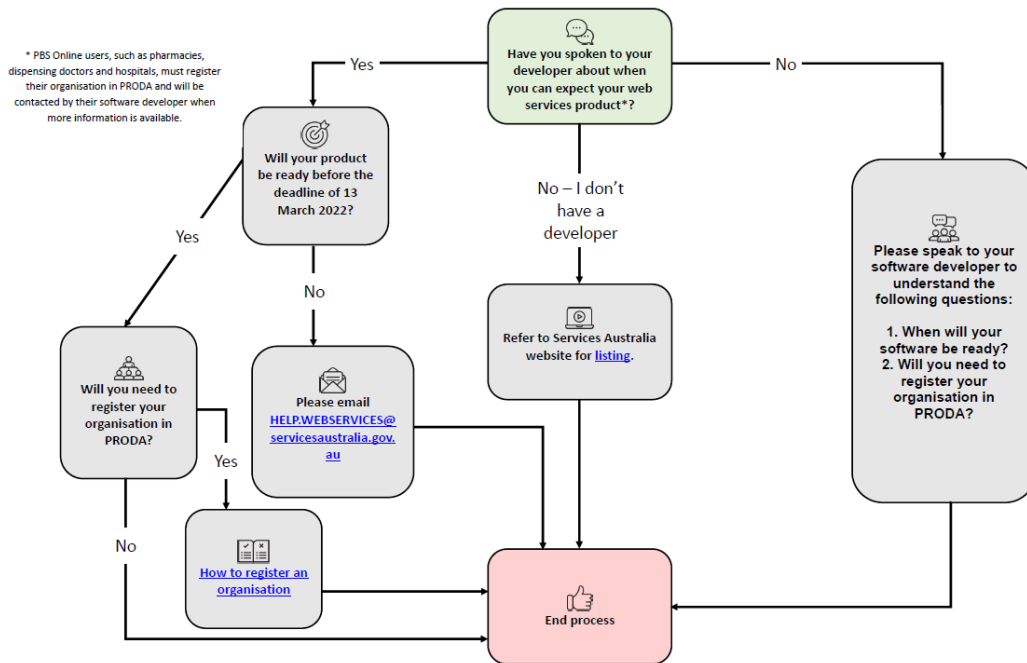
This upgrade will allow health professionals and primary healthcare organisations to continue with regular billing and claiming with Services Australia, as well as other key activities. Upgrading will also improve security and functionality for users of Services Australia's digital health and aged care channels.

From 13 March 2022, web services compatible software will need to be used to access:

- Medicare online (including the Department of Veterans' Affairs (DVA))
- Australian Immunisation Register (AIR)
- Pharmaceutical Benefits Scheme (PBS) online
- ECLIPSE (Electronic Claim Lodgement and Information Processing Service Environment)
- Aged Care Web Services

Next steps

Download Service Australia's eKit [here](#), which provides step-by-step instructions. You can also use the below flow chart/decision tree to assist you in your next steps.



Flow chart provided by Services Australia.

If you require any further assistance while becoming web services ready, please contact the Western Queensland Digital Health Help Desk at laura.leyden@wqphn.com.au or on 0456 999 009.