

# MyMedicare

## Benefits of Registering: Key messages for Patients and Practices

MyMedicare is Australia's new voluntary patient registration model. It will enable a blended funding model that sits alongside fee-for-service while strengthening the relationship between patients, their general practice, general practitioner (GP) and primary care teams.

### Why should General Practice or ACCHOs register for MyMedicare

- Strengthens the role of general practice in the Australian health system
- Improves access to care via telehealth, supports GP services to aged care & supports patients who are frequent hospital users
- Encourages continuity of care for patients
- Practices will have better information about which patients see them as their usual practice, making it easier to tailor services to fit their needs.

### Why Should a GP register for MyMedicare?

- Formalises the long-term doctor-patient relationship
- Supports a shift from episodic care to longitudinal, preventive, multidisciplinary based models of care
- To enhance services to patients whose needs may not be met through a solely fee-for-service system. This includes older people, First Nations people, those who are homeless or have chronic and complex conditions.
- Recognises GPs as best placed to provide care that is patient and community centred

### Why should patients register with a MyMedicare Practice?

- Supports practices to provide preventive care and early treatment allowing pts to stay active and healthier in the community for longer.
- Promotes an established relationship with a GP/practice for seamless, integrated and continuous care and where patients needs are understood and prioritised.
- Reduces fragmentation of care caused by multiple service providers.
- Funds longer telehealth appointments that will benefit people that find it difficult to get to face-to-face appointments
- Supports the delivery of quality and continuous care to residents in aged care facilities.
- Patients deserve to have a GP/practice that knows their history

### Key messages for patients: Admin Team

- MyMedicare registration is voluntary and free.
- You can still be a patient without being registered.
- If patients register they may be entitled to longer phone or video (telehealth) consultations that are funded by Medicare.
- Registration will also help the practice to deliver health care services that better meets your needs, including services provided by practice nurses and allied health professionals.
- Patients don't have to see a practice nurse or allied health professional if you would prefer to see your GP.
- Patients can still see another GP at another practice but patients won't be able to access the longer (Medicare-funded) telehealth consultations.
- Practices can provide patients a form to register

### Key Messages for patients: Clinical Team

- MyMedicare registration is voluntary and free.
- I can still provide health services to you if you don't register with me (or the practice).
- If you do register with me, you will be able to access longer telephone consultations and may be eligible for longer telehealth video consultations
- Over time, MyMedicare will help this practice better understand your health needs and provide suitable services.
- MyMedicare will help ensure continuity of care, provide a greater focus on prevention, and more funding to support a team of health professionals to meet your healthcare needs

### More information

[MyMedicare practice registration FAQ](#)

[MyMedicare patient registration FAQ MyMedicare - resources](#)

[Organisation Register Video Instructions Managing Patient Registration Module](#)

[WQPHN MyMedicare Factsheet 1: What is MyMedicare](#)