

National Psychosocial Support Program

The Western Queensland Primary Health Network (WQPHN) has commissioned local organisations to provide psychosocial services for people who are living with a severe mental illness and who have complex unmet needs impacting on their ability to function on a day to day basis. The funding is for clients who are not currently engaged in the NDIS.

ELIGIBILITY CRITERIA

- **NPS MEASURE (BROKERAGE)**
People living with severe mental illnesses who have complex unmet care needs impacting their ability to function on a day to day basis and their ability to participate in community. They must not be currently receiving supports through a program or NDIS. Referral to NPS Measure (Brokerage) – should have a Mental Health Treatment plan in place with recovery focused goals discussed and outlined.
- **NPS TRANSITION (EXTENDED)**
Clients of Personal Helpers and Mentors (PHaMs) program, Partners in Recovery (PiR) program and Support for Day to Day Living in the Community (D2DL) as of 30 June 2019 – support to be continued under NPS Transition (Extended) Funding (1 year program, funding ceases 30 June 2020).

SERVICES AVAILABLE

The aim of funding is that the activity must focus on building your client's capacity and stability. Examples of key areas used to build up your client's independence by enhancing opportunities and experiences are:

- social skills and friendships, family connections
- managing daily living needs
- financial management and budgeting
- finding and maintaining a home
- education, employment, vocational – skills and training goals
- maintaining physical wellbeing, including exercise
- managing drug and alcohol addictions, incl. tobacco.

This service is supported by funding from the Australian Government through the PHN Program and therefore is free to the clients. Funding through the National Psychosocial Support program is capped therefore careful consideration of other service delivery options is encouraged.

MODE OF SERVICE DELIVERY

- **NPS MEASURE (BROKERAGE):** If the client meets the eligibility criteria and it has also been established that there is no other way of funding these activities, an application can be made for this funding through the brokerage agency. The brokerage agency will work with the GP/service provider to source activities that have been identified as activities that will assist in the client's social recovery.
- **NPS TRANSITION (EXTENDED):** Previous PiR, PHaMs, D2DL clients will continue to be supported with recovery focused activities based on building up peoples' capacity and independence for a extended transition period of up to 1 year.

REFERRAL

- The WQPHN utilises a web based referral tool called referHEALTH. This is the preferred referral option.
- **NPS MEASURE (BROKERAGE):** Referral to NPS Measure (Brokerage) by utilising ReferHEALTH can be made through an appointment with a local GP to discuss recovery focused goals and outcomes. If access to ReferHEALTH is not available, a paper based referral to NPS Measure (Brokerage) can be made by the GP. *(Please note: it is recommended that a Mental Health Treatment Plan be completed with the client before a referral to NPS Measure (Brokerage) is made.)*

FURTHER INFORMATION

Further information regarding these programs are available on the WQPHN website:
<https://www.wqphn.com.au/>

For more specific program information including what to expect, visiting schedules and administrative issues please contact your local commissioned service provider below.

OTHER SERVICE DELIVERY OPTIONS

If your client does not fit the above eligibility criteria but does require support in the community, please go to the WQPHN website or My Community Directory to find other services in your area that can assist your client in their recovery journey.

WQPHN website
<https://www.wqphn.com.au/>

My Community Directory
<https://www.mycommunitydirectory.com.au/>

If your client has a severe and persistent mental health disability that impacts on their recovery, day to day life and their ability to participate in community, consideration should be made in relation to a NDIS access application.
<https://www.ndis.gov.au/applying-access-ndis>

Further information on Psychosocial disability and the NDIS can be found at <https://www.ndis.gov.au/understanding/how-ndis-works/mental-health-and-ndis>

