

**Western Queensland Primary Health Network**

# **National Psychosocial Support**

## 2019/20 – 2023/24 Activity Summary View



# ACTIVITY NPS2 (20-21:V2) NATIONAL PSYCHOSOCIAL SUPPORT TRANSITION

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## Activity Priorities and Description

### AIM OF ACTIVITY

Transition remaining clients previously engaged in PIR, PHaMs and D2DL to NDIS or CoS.

### DESCRIPTION OF ACTIVITY

Commission existing services in the SW, CW and NW regions, utilising a brokerage model, to ensure remaining clients transition and continue to have access to timely and appropriate services in accordance with their needs, consistent with the identified and agreed client data.

## Needs Assessment Priorities

WQPHN Needs Assessment 2019/20 – 2021/22

## Activity Consultation and Collaboration

### CONSULTATION

- WQPHN MHSP&AOD Planning Consortia
- WQPHN Clinical Council
- WQPHN Consumer Advisory Council
- Nukal Murra Alliance – Aboriginal and Torres Strait Islander specific
- WQPHN Local Clinical Chapter Networks
- WQPHN NPS/PIR Focus Group Meetings with membership informed through discussions with existing PIR and NDIS providers
- Hospital and Health Services (NW, CW, SW)
- NDIA

### COLLABORATION

- Commissioned service providers (Centacare North Qld, CatholicCare Social Services, NWRH, Stride)
- General Practice
- Nukal Murra Alliance (Goondir Health Services, Gidgee Healing, Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health (CWAATSICH), Cunnamulla Aboriginal Corporation for Health (CACH))
- Hospital and Health Services (NW, CW, SW)
- NDIA
- Menzies School of Research
- NDIS Approved providers.

# ACTIVITY NPS6 (20-21) SERVICE NAVIGATION (NEW)

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## Activity Priorities and Description

### AIM OF ACTIVITY

Establish a coordinated information and referral resource and process to support consumers to access psychological, clinical, allied and primary health care services

### DESCRIPTION OF ACTIVITY

Commission Service Navigator (SN) resources and support the commissioned SN provider to:

- actively engage with health and community service providers to obtain and maintain up-to-date service information
- establish an individual client intake process
- develop an integrated information sharing process
- ensure appropriate data and clinical governance arrangement for the sharing of appropriate information and optimal risk management
- collaborate with NDIS Local Area Coordinators
- identify and support targeted participants that would benefit from service navigation
- develop and distribute service information to relevant consumers and stakeholders
- review, evaluate and improve SN model.

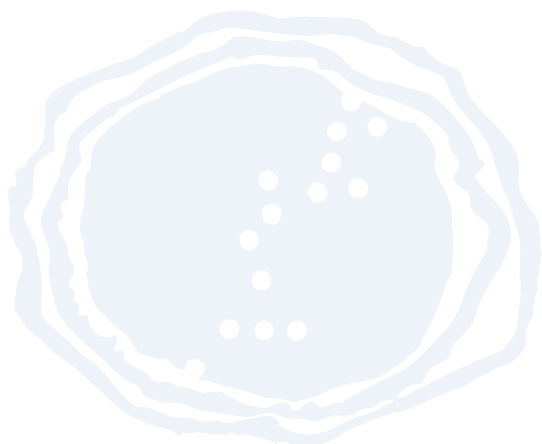
## Needs Assessment Priorities

WQPHN Needs Assessment 2019-20 – 2021-22

## Activity Milestone Details/Duration

### ACTIVITY START DATE

30 June 2020



# ACTIVITY NPS1 (20-21) NATIONAL PSYCHOSOCIAL SUPPORT MEASURE

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## Activity Priorities and Description

### AIM OF ACTIVITY

Support people with a severe mental illness and associated psychosocial functional impairment not currently supported through the National Disability Insurance Scheme (NDIS) or participants of the NPS transition activities.

### DESCRIPTION OF ACTIVITY

Commission existing services in the SW, CW and NW regions, utilising a brokerage model, to ensure vulnerable clients have access to timely and appropriate services.

Improve service coordination and uptake of local services for identified people within this cohort.

Integration of the NPSM service delivery option into the WQPHN Stepped Care approach through the continued engagement of existing care coordination services P4 (Primary Mental Health Nurse in General Practice) and P6 (Social and Emotional Wellbeing (SEWB) Aboriginal and Torres Strait Islander-specific).

Collaboration with the local Hospital and Health Services (HHS) to ensure an understanding of the program guidelines and integration within state-based funded services to minimise duplication and maximise uptake by the client cohort.

## Needs Assessment Priorities

WQPHN Needs Assessment 2019-20 – 2021-22

## Activity Consultation and Collaboration

### CONSULTATION

- WQPHN MHSP&AOD Planning Consortia
- WQPHN Clinical Council
- WQPHN Consumer Advisory Council
- Nukal Murra Alliance – Aboriginal and Torres Strait Islander specific
- WQPHN Local Clinical Chapter Networks
- WQPHN NPS/PIR Focus Group Meetings with membership informed through discussions with existing PIR and NDIS providers
- Hospital and Health Services (NW, CW, SW)
- NDIA

### COLLABORATION

- Commissioned service providers (Centacare North Qld, CatholicCare Social Services)
- General Practice
- Nukal Murra Alliance (Goondir Health Services, Gidgee Healing, Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health (CWAATSICH), Cunnamulla Aboriginal Corporation for Health (CACH))
- Hospital and Health Services (NW, CW, SW)
- NDIA
- Menzies School of Research
- NDIS Approved providers

## Activity Milestone Details/Duration

### ACTIVITY START DATE

30 June 2020

### ACTIVITY END DATE

29 June 2021

# ACTIVITY COS1 (21-22) CONTINUITY OF SUPPORT

## Activity Priorities and Description

### PROGRAM KEY PRIORITY AREA

Mental Health

### AIM OF ACTIVITY

To ensure all clients who previously accessed support under PIR, D2DL and PHaMs programs and have been found ineligible for the NDIS, continue to receive appropriate support using a recovery and strengths-based framework.

### DESCRIPTION OF ACTIVITY

Commission services to ensure vulnerable clients have access to timely and appropriate services.

Improve service coordination and uptake of local services for identified people within this cohort.

Continue to collaborate with commissioned providers to ensure that clients are continuously assessed for their eligibility against the NDIS and other appropriate programs.

## Needs Assessment Priorities

WQPHN Needs Assessment 2019-20 – 2021-22

### PRIORITIES

Needs Assessment Priority	Page Reference
Work with partners to integrate both organisationally and financially the health system in Western Queensland	54

## Activity Demographics

### TARGET POPULATION COHORT

CoS will support previous clients of the Commonwealth community mental health programs PIR, D2DL and PHaMs who are found ineligible for support under the NDIS. To be eligible for services under the CoS program, persons must:

- have accessed supports under PIR, D2DL or PHaMs as at 30 June 2019;
- have tested for eligibility under the NDIS and received an ineligible assessment decision or, have been deemed ineligible to apply due to age or residence requirements;
- reside in the coverage area of the PHN where they are seeking support;
- not be restricted in their ability to fully and actively participate in the community because of their residential settings (e.g. prison or a psychiatric facility); and
- not be receiving or entitled to receive similar community supports through state or territory government programs.

## Activity Consultation and Collaboration

### CONSULTATION

- WQPHN MHSP&AOD Planning Consortia
- WQPHN Clinical Council
- WQPHN Consumer Advisory Council
- Nukal Murra Alliance – Aboriginal and Torres Strait Islander specific
- WQPHN Local Clinical Chapter Networks
- WQPHN NPS/PIR Focus Group Meetings with membership informed through discussions with existing PIR and NDIS providers
- Hospital and Health Services (NW, CW, SW)
- NDIA

### COLLABORATION

- Commissioned service providers (Aftercare, NWRH, Centacare North Qld, CatholicCare Social Services)
- General Practice
- Nukal Murra Alliance (Goondir Health Services, Gidgee Healing, Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health (CWAATSICH), Cunnamulla Aboriginal Corporation for Health (CACH))
- Hospital and Health Services (NW, CW, SW)
- NDIA
- Menzies School of Research
- NDIS Approved providers

## Activity Milestone Details/Duration

### ACTIVITY START DATE

30/06/2021

### ACTIVITY END DATE

29/06/2022

# ACTIVITY COS5 (20-21) NDIS TESTING

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## Activity Priorities and Description

### PROGRAM KEY PRIORITY AREA

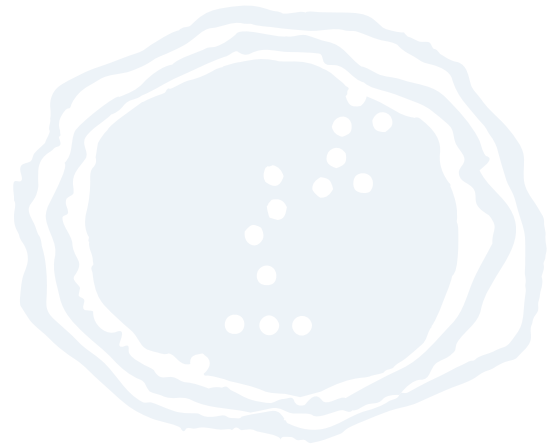
Psychosocial

### AIM OF ACTIVITY

Provide testing support for people eligible for the NDIS

### DESCRIPTION OF ACTIVITY

Identify and retest eligible individuals who are not yet accessing the NDIS.



## Needs Assessment Priorities

WQPHN Needs Assessment 2019-20 – 2021-22

### PRIORITIES

Needs Assessment Priority	Page Reference
Work with partners to integrate both organisationally and financially the health system in Western Qld	54

## Activity Milestone Details/Duration

### ACTIVITY START DATE

30 June 2020

### ACTIVITY END DATE

29 June 2021