



Western Queensland Primary Health Network

PHN Pilots and Targeted Programs

2023/24 — 2026/27 Activity Work Plan

ACTIVITY: PP&TP-GP - 1 - PP&TP-GPGP-1 (23-24) GP GRANTS PROGRAM

Activity Priorities and Description

PROGRAM KEY PRIORITY AREA

Primary Health Care Capacity

AIM OF ACTIVITY

To support general practices and eligible ACCHS to expand patient access and provide better, safe and accessible quality primary care.

DESCRIPTION OF ACTIVITY

WQPHN will:

- promote and open the grant opportunity to eligible primary health care organisations in the WQPHN region
- receive and assess applications from primary health care organisations
- execute grant agreements with successful primary health care organisations
- arrange payment of grant funds to successful primary health care organisations
- manage enquiries from primary health care organisations throughout the Activity period
- record key monitoring metrics about the GP Grants Program in the WQPHN PHN region (e.g., uptake and utilisation of grants by rurality, selected investment streams, grant amounts paid) and report this to the Department as directed
- monitor and resolve any implementation issues and barriers to uptake and utilisation of the grants
- advise and support the Department on any compliance issues and support the Department with information and insights
- obtain and assess end-of-program financial acquittals, financial declarations, and self-reported outcomes about the use of grant funding from primary health care organisation grant recipients and provide associated reports to the Department
- as requested, contribute to and support the Department's evaluation activities to assess the performance and success of the GP Grants Program in the WQPHN region

Needs Assessment Priorities

NEEDS ASSESSMENT

WQPHN Needs Assessment 2021/22-2023/24

PRIORITIES

| Priority | Page Reference |
|--|----------------|
| Recommendation 15 – Digital infrastructure | 91 |
| Recommendation 13 – Broader primary health care | 86 |
| Recommendation 10 – Building workforce capability and sustainability | 86 |
| Recommendation 07 – Comprehensive preventive care | 76 |

Activity Demographics

TARGET POPULATION COHORT

Primary Health Care Organisations in WQPHN

Activity Consultation and Collaboration

CONSULTATION

Primary Care Practices.

Activity Milestone Details/Duration

ACTIVITY START DATE

01/07/2022

ACTIVITY END DATE

30/06/2025



ACTIVITY: PP&TP-GP-AD - 1 - PP&TP-GPGPADMIN-1 (23-24) GP GRANTS PROGRAM ADMINISTRATION

Activity Priorities and Description

PROGRAM KEY PRIORITY AREA

Primary Health Care Capacity

AIM OF ACTIVITY

To administer the AGDoHAC Strengthening Medicare – General Practice Grants Program, that will support general practices and eligible ACCHS to expand patient access and provide better, safe and accessible quality primary care.

DESCRIPTION OF ACTIVITY

WQPHN will administer the Strengthening Medicare – General Practice Grants Program in accordance with AGDoHAC specifications.

Needs Assessment Priorities

NEEDS ASSESSMENT

WQPHN Needs Assessment 2021/22-2023/24

PRIORITIES

| Priority | Page Reference |
|--|----------------|
| Recommendation 15 – Digital infrastructure | 91 |
| Recommendation 13 – Broader primary health care | 86 |
| Recommendation 10 – Building workforce capability and sustainability | 86 |
| Recommendation 07 – Comprehensive preventive care | 76 |

Activity Demographics

TARGET POPULATION COHORT

Primary Health Care Organisations in WQPHN

Activity Consultation and Collaboration

CONSULTATION

Primary Care Practices.

Activity Milestone Details/Duration

ACTIVITY START DATE

01/07/2022

ACTIVITY END DATE

30/06/2025

ACTIVITY: PP&TP-GCPC - 1 - PP&TP-GCPC-1 (24-25) GREATER CHOICES FOR AT HOME PALLIATIVE CARE

Activity Priorities and Description

PROGRAM KEY PRIORITY AREA

Palliative care

AIM OF ACTIVITY

To use identified needs, available technologies, networking, education, training and resource support, to improve palliative care and end of life care at home service capability, responsiveness, access, safety, coordination, collaboration and stakeholder awareness in the WQPHN region.

DESCRIPTION OF ACTIVITY

WQPHN will retain one full-time Palliative Care Coordinator to coordinate the funded palliative care support activity.

WQPHN will continue to seek to recruit a 0.8 FTE Palliative Care Project Officer to support delivery of the funded palliative care support activities.

WQPHN will engage palliative care consultants and other relevant services to support achieve the objectives of the palliative care funding.

Palliative care capacity building, awareness raising and support activities to be delivered include:

- coordinating a Remote Palliative Care Steering Network that provides a platform for information sharing, collaboration and integration
- maintain the Outback Palliative Care Community of Practice (CoP) across all health and community support sectors of the region to respond to local education and networking needs
- enabling access to education and training already existing in the region and available via National Palliative Care Projects, for example a series on bereavement education & linkage to PEPA/IPEPA & PallConsult
- promoting existing available palliative care information and resources to service providers and the community, for example a community leaders palliative care awareness campaign with General Practice to increased awareness and access to information & maintaining a dedicated palliative care webpage on the WQPHN site
- facilitating linkages to state-wide palliative care resources, programs, services, for example via membership grants with palliative care peak bodies
- utilising targeted consultant support to address identified needs and gaps in palliative care service provision, for example deliver a remote palliative care symposium with practical learning and networking workshops
- review and support palliative care referral pathways and promote and increased uptake of referral processes, for example via the HealthPathways program
- enhancing awareness of advance care planning to community and health care service providers
- narrative and media campaign to promote a dialogue on palliative care and increased awareness w

Activities will have consistency & continuity where-ever appropriate to meet the “whole of region” requirements but are flexibly designed to adapt to the unique and individual community needs within WQPHN localities, inclusive of cultural considerations and geographical contexts.

Activities will be reviewed and evaluated to ensure value and desired goals with adjustments made to activities as necessary.

Ongoing data collection and program evaluation will be undertaken in alignment with the GCfAHPC National Evaluation by PwC.

WQPHN will exploring opportunities to address data constraints experienced by service providers.

Needs Assessment Priorities

NEEDS ASSESSMENT

WQPHN Needs Assessment 2021/22-2023/24

PRIORITIES

| Priority | Page Reference |
|--|----------------|
| Recommendation 04 – Aboriginal and Torres Strait Islander Health | 77 |
| Recommendation 15 – Digital infrastructure | 91 |
| Recommendation 10 – Building workforce capability and sustainability | 86 |
| Recommendation 05 – Local approaches to deliver coordinated care | 79 |
| Recommendation 06 – Empowering individuals, families, carers and communities | 76 |
| Recommendation 16 – Care innovation | 76 |
| Recommendation 01: One system focus | 75 |

Activity Demographics

TARGET POPULATION COHORT

Within the WQPHN:

- service providers including allied health, nursing and non-registered health care workers including indigenous health workers and personal carers
- community members who are, have received or cared for someone living with a life limited condition
- community members on a palliative care pathway

Activity Consultation and Collaboration

CONSULTATION

Consultation will be carried out across the WQPHN region – with current Palliative Care services, General Practices, community services, consumers and communities, ACCHO's, and visiting Specialist Palliative Care Providers & councils or other community groups.

COLLABORATION

All relevant Hospital and Health services (NW, CW, SW), NGO providers, Specialist Pall Care services, Allied Health Services, Commissioned Service providers, RACFs, ELDAC providers, General Practices, education and training providers and relevant community /consumer groups, internal WQPHN resources, other PHNS and peak bodies for palliative care.

Activity Milestone Details/Duration

ACTIVITY START DATE

01/07/2022

ACTIVITY END DATE

30/06/2025

