

# Pandemic Response Guidance Personal protective equipment in Residential Aged Care and Disability accommodation services

## Background

The recommendations on escalation of personal protective equipment (PPE) contained in this Guidance are based on currently available information about COVID-19 and applies to residential care and disability accommodation services. This Guidance should be read in conjunction with the *Health System COVID-19 Response Plan* and other advice provided by Queensland Health as part of the COVID-19 response.

This guidance about escalation of PPE use in residential aged care and disability accommodation services is based on assessment of risk of community transmission of COVID-19.

The escalation of PPE aims to minimise the risk for acquisition of COVID-19 infection by residential care and disability care facility workers, residents/clients and visitors in these facilities. In addition to infected residents/clients, workers are at risk for acquisition of SARS-CoV-2 from co-workers and the community with COVID-19 infection.

This guidance aligns with and is to be read in conjunction with the Chief Health Officer [Aged Care Direction \(No. 9\)](#) and [Disability Accommodation Services Direction](#).

## Risk levels definition

This guidance refers to three PPE escalation levels. PPE escalation will be informed by direction from the Chief Health Officer and the State Health Emergency Coordination Centre, taking into account the risk of community transmission. These risk determinations can be localised (for example, in the event of a local outbreak or cluster of COVID-19), regional or state-wide.

Ongoing risk assessment of residents/clients should occur in care settings in order to inform the most appropriate PPE required for specific clinical interactions.

## Infection prevention and control recommendations

Standard precautions are required for all interactions with residents/clients regardless of their known or presumed infectious status. Standard precautions are the primary strategy for minimising the risk of infection and must be used as part of day-to-day practice when providing care to residents/clients.

In accordance with standard precautions, a surgical mask and protective eyewear should always be worn when providing care to a resident/client with acute respiratory infection symptoms.

Table 1 outlines the recommended escalation of PPE for use in residential aged care and disability accommodation services.

## Continuous surgical mask use

Continuous surgical mask use is recommended for workers during periods of **moderate and high community transmission of COVID-19**, to reduce the risk of transmission of COVID-19 between workers and residents/clients and amongst workers (who may be asymptomatic but infectious, especially early in the course of illness).

This will require workers who work with residents/clients and common workspaces to continuously wear a surgical mask during their routine activities throughout the entire shift. Workers who generally work alone in their own office will be required to wear a mask when outside their office if physical distancing cannot be maintained.

In accordance with the recommendations in the Queensland Health [Interim infection prevention and control guidelines for the management of COVID-19 in healthcare settings](#) the following recommendations are to be followed:

- Masks should be changed when they become damaged, soiled or wet.
- Masks should never be reapplied after they have been removed.
- Masks should not be left dangling around the neck.
- Avoid touching/adjusting the front of the mask while wearing it.
- Hand hygiene should be performed upon touching or discarding a used mask.
- Masks need to be removed for eating and drinking and this is permitted, necessary and safe. It is important to limit the duration that the mask is removed to help minimise any potential risk of exposure. Staff must practice physical distancing when on meal breaks when mask is not in place.
- Staff must dispose of used masks in waste receptacles as soon as they are removed.

## Additional considerations around use of face masks in people with disabilities

### *Staff wearing masks*

The use of surgical masks when providing care to people with disabilities can sometimes cause additional problems. If your client gets or is likely to get distressed, alarmed, or violent because you are wearing a surgical mask or has communication difficulties such as reliance on lip reading, you may need to consider alternative options after discussion with client and employer. For example, discussing with the client first from a distance greater than 1.5 metres, or using social stories to explain and reassure them, prior to putting on the surgical mask to assist them. Employing strategies to socialise surgical mask use now is essential so disabled clients are familiar with them in the event of an outbreak where masks will be essential for the safety of both clients and staff.

For very limited and rare circumstances, the option of a face shield instead of a surgical mask may be considered but only where:

- the client has not tested COVID-19 positive,
- the client displays no symptoms of COVID-19,
- there is not an outbreak at the facility, and
- the client is not identified as a close contact of a case of COVID-19.

Such an approach should only be considered where it does not conflict with the Aged Care Directions or other public health directions. In addition, staff should be aware that data are lacking that face shields alone prevent transmission of COVID-19 and they may not offer the same level of protection as a surgical mask.

### *Residents/clients wearing masks*

Residents or clients should not be required to wear a mask if:

- They are affected by a medical condition, mental health condition or disability that may be exacerbated or made worse in any way by wearing a mask
- It is important to be able to see their mouth for communication

Table 1. Recommended PPE escalation according to risk of unexpected COVID-19 infections in residents/clients or workers

(in addition to standard precautions +/- transmission-based precautions if indicated for another reason)

		Low risk e.g. no or few cases; cases only in quarantine; small numbers of linked cases		Moderate risk / Restricted Aged Care Facility or Restricted Disability Accommodation Service <sup>1</sup> e.g. a series of unlinked cases; high numbers of locally-acquired cases; cases with high numbers of local contacts		High risk e.g. high numbers of unlinked cases; sustained community transmission	
		Staff who work only in a single facility	Staff* who work across multiple facilities	Staff who work only in a single facility	Staff* who work across multiple facilities	Staff who work only in a single facility	Staff* who work across multiple facilities
S T A F F	Routine care of <u>non-COVID-19</u> residents/clients	Nil	Surgical mask	Surgical mask Protective eyewear (within 1.5m) <sup>4</sup>	Surgical mask Protective eyewear Gown or apron	Surgical mask Protective eyewear (within 1.5m) <sup>4</sup>	Surgical mask Protective eyewear Gown or apron
	Aerosol generating procedures For <u>non-COVID-19</u> residents/clients	Nil	Surgical mask	Surgical mask Protective eyewear	Surgical mask Protective eyewear Gown or apron	P2/N95 respirator Protective eyewear	P2/N95 respirator Protective eyewear Gown or apron
	Staff doing activities other than direct resident/client care	Nil	Surgical mask	Surgical mask		Surgical mask	
	Routine care For suspected / probable / confirmed COVID-19 cases	Surgical mask Protective eyewear Gown Gloves		Surgical mask Protective eyewear Gown Gloves		Surgical mask <sup>3</sup> Protective eyewear Gown Gloves	
	Aerosol generating procedures For suspected / probable / confirmed COVID-19 cases	P2/N95 respirator Protective eyewear Gown Gloves		P2/N95 respirator Protective eyewear Gown Gloves		P2/N95 respirator Protective eyewear Gown Gloves	
Residents/clients with suspected / probable / confirmed COVID-19 (excluding children under 12)		Resident/client to wear surgical mask where tolerated if outside of single room		Resident/client to wear surgical mask where tolerated if outside of single room		Resident/client to wear surgical mask where tolerated if outside of single room	
Visitors <sup>2</sup>		NIL		Surgical mask		Surgical mask	

\* includes contactors and volunteers

<sup>1</sup>A restricted residential aged care facility means a residential aged care facility located in a restricted area. A restricted disability accommodation service means a disability accommodation service located in a restricted area. Restricted area means a particular area of Queensland decided by the Chief Health Officer and published on the [Queensland Government website](#).

<sup>2</sup>Please refer to applicable Chief Health Officer public health directions for information regarding visitor restrictions to residential care and disability accommodation services.

<sup>3</sup>Use of P2/N95 respirators may be considered in areas with significant community transmission in the following circumstances:

a) For the clinical care of patients with suspected, probable or confirmed COVID-19, who have cognitive impairment, are unable to cooperate, or exhibit challenging behaviours (see reference). In this context, consider the use of contact, droplet and airborne precautions (including eye protection), including the use of a P2/N95, instead of a surgical mask.

b) Where there are high numbers of suspected, probable or confirmed COVID-19 patients AND a risk of challenging behaviours and/or unplanned aerosol-generating procedures (e.g. including intermittent suctioning). In this setting, consider extended use of P2/N95, for up to 4 hours, if tolerated, to avoid the need for frequent changes of face covering.

<https://www.health.gov.au/resources/publications/iceg-guidance-ppe-health-workers-community-transmission>

<sup>4</sup> [COVID-19 Guidance on the use of personal protective equipment by health care workers in areas with significant community transmission](#)